Forgot Password

- Browse the below URL

  https://changepassword.tscti.com

- Click on forgot password

- Next Page will open as below

- Enter your username and registered email or phone number.

- After entering the details click on send authorization code.

👤 Self-Service Password Reset

Password Reset Instructions
1. Enter your username
2. Enter the registered email address or phone number
3. Click on send authorization code. You will receive a temporary authorization code to be entered on screen before you can set a new password.

✔ A temporary authorization code has been sent to you. Please enter the authorization code and a new password.

Password Policy Requirement
- Password must have 8 characters or more
- Password must contain at least 3 of following
  Number, Special Character, Upper Case Letter or Lower Case Letter
- Changed password must be different from last 24 passwords
- Password will automatically expire after 60 days
- Please avoid using simple passwords

Domain	VATSCTI
User Name	sidhartha
Registered E-Mail/Phone	sidhartha@tscti.com
Authorization Code	
New Password	
Confirm Password	

← Home   ✔ Reset Password

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- Enter the details along with the authorization code received.

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Domain	VATSCTI
User Name	sidhartha
Registered E-Mail/Phone	sidhartha@tscti.com
Authorization Code	••••••••
New Password	••••••••
Confirm Password	••••••••

← Home   ✔ Reset Password

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- After entering the complete details click on reset password.

👤 Self-Service Password Reset

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✔ Your password was reset successfully.

Domain	VATSCTI ⌄
User Name	john.doe
Registered E-Mail/Phone	

← Home   ✔ Send Authorization Code

- Password reset done successfully as shown in above image.

👤 Self-Service Password Reset

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